



Southwire™

MAXIS® MULTI-SHOE BENDER

Q: Will the MSB2000 and its accessories have new model and material numbers?

A: *Yes, we've assigned new model numbers and material numbers. The MSB2000 cut sheet contains information on all product numbers associated with the MSB2000.*

Q: I'm interested in purchasing a new MSB2000? What do you recommend?

A: *We've tried to make purchasing an MSB2000 as easy and flexible as possible. If you want the complete solution, we'd recommend the MSB2000E (for bending EMT conduit), MSB2000R (for RIGID conduit), or MSB2000I (for IMC conduit). You'll get the MSB2000 bender with the required shoe group (shoe and roller assembly).*

Or, if you want the capability to bend more than one type of conduit but you only need one bender; then purchase the bender and the shoe groups separately. Individual rollers and shoes can be purchased separately.

Q: What type and sizes of conduit does the Southwire™ MSB2000 bend?

A: *The new MSB2000 is your best solution for bending ½", ¾", 1", 1 ¼", 1 ½", and 2" EMT, IMC, and Rigid conduit.*

Q: Can I use the MSB2000 to bend stainless steel or aluminum conduit?

A: *At this time, we cannot certify that the MSB2000 will bend aluminum or stainless-steel conduit, but we plan to perform that testing in the future.*

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Q: Can I use the MSB2000 to bend PVC-coated RIGID conduit?

A: *Bending PVC-coated RIGID conduit requires a special bending shoe and roller assembly where the groove diameters have been enlarged 0.060" to accommodate the PVC coating. Bending PVC-coated RIGID conduit on a standard bending shoe that has not been specifically designed for PVC-coated RIGID conduit will damage the PVC coating. Currently, Southwire™ does not offer a special shoe for the MSB2000 for PVC-coated RIGID conduit.*

Q: Is the MSB2000 compatible with competitor shoes and rollers?

A: *Southwire™ engineering performed extensive testing of the new MSB2000 bender using Southwire-designed shoes and rollers to ensure the highest level of performance. Competitor shoes and rollers may fit on the MSB2000 bender but because of variations in conduit brands and potential design revisions with competitor products; Southwire cannot guarantee the same level of performance when competitor shoes and rollers are used.*

Q: Can the MSB2000 use the Southwire™ BENDmax™ Autostop Adaptor (BMAS-01)?

A: *Yes, the MSB2000 uses the same connections and hand pendant as the BENDmax™ and therefore the BENDmax™ Autostop Adaptor (BMAS-01) may be used with the MSB2000.*

Q: Can I use shoes and rollers from the MXB2000 on a new MSB2000 bender?

A: *Southwire does not recommend that you use old MXB2000 shoes and rollers on a new MSB2000 bender. The best performance will be achieved by using only new MSB2000 shoes and rollers with your new*

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MSB2000 bender. Likewise, we do not recommend mixing an old MXB2000 shoe with a new roller assembly or an old MXB2000 roller assembly with a new shoe.

Q: What is the warranty on a Southwire™ MSB2000?

A: *Southwire Company, LLC warrants that all Southwire Contractor Equipment will be free from manufacturer defects for a period of five (5) years from the date of the original end user's purchase. Southwire Contractor Equipment electronic components are excluded from this 5-Year Limited Warranty and are subject to separate warranty terms. The following are also excluded, and Southwire will have no liability for any of the following: normal wear and tear resulting from product use and damage arising out of misuse, abuse, modification, and improper product maintenance.*

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