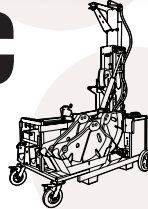




Southwire™

MAXIS® HYDRAULIC BENDING MACHINE



Q: I am interested in ordering a Southwire Maxis® MHB4000 Hydraulic Bending Machine. What Model number do I order and what comes with it?

A: *Model number MHB4000, Material/Stock number 66978340, is the complete MHB4000 conduit bender. It includes the fully-assembled bending cart with Shoes, Follow Bars, and Hooks for bending 2.5", 3", 3.5", and 4" EMT, IMC, and Rigid conduit. There's even hydraulic fluid in the reservoir. The only extra item you will need is a 20A extension cord.*

Q: What is the fastest way to learn how to bend on the Southwire Maxis® MHB4000 Hydraulic Bending Machine?

A: *The User Manual provides a lot of detail on the operation of the Southwire Maxis® MHB4000 Hydraulic Bending Machine. Also, on the bender, you'll find a QR code you can scan with your phone. The link displays several short videos that highlight a) Setting Up Your Bender, b) Changing the Bending Shoe, c) Bending, d) Removing Conduit After Bending, and e) Preparing the Bender for Storage. In addition, be sure to watch the Bending Tips video.*

Q: Are there any changes that need to be made to the MHB4000 when bending EMT conduit verses IMC or Rigid Conduit?

A: *There is only one thing that needs to be changed when switching from EMT to Rigid/IMC conduit or vice versa. At the top of each bending Shoe are two pin holes. One pin hole is used when bending EMT conduit. The other pin hole is used when bending IMC or Rigid conduit. Make sure that you are using the correct pin hole for the type of conduit being bent. There is an arrow cast into the shoe that identifies the EMT pin hole. Also, look for a sticker on the cylinder yolk that will help you identify the correct hole to use.*

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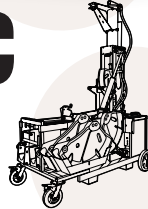
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MAXIS® HYDRAULIC BENDING MACHINE



Q: What are some important tips to remember changing Shoes, Follow Bars, and Hooks?

A: *First, Shoes and Follow Bars are heavy, so be careful when lifting them. Second, it is easier to install the Follow Bar first before installing the Shoe. When installing the Follow Bar, make sure the end with one (1) right-angle tab is pointing towards the front of the bending machine. Likewise, when installing the Bending Shoe, make sure it is oriented correctly. Make sure the end with the colored size label is pointing forward. There is also a sticker on the cylinder yolk showing the correct orientation of the bending Shoe. For additional clarification, watch the MHB4000 video titled "Setting Up Your Bender"*

Q: Does the Southwire Maxis® MHB4000 Hydraulic Bending Machine require any service?

A: *The hydraulic fluid level should be checked periodically and replenished, if necessary. See the Owner's Manual for how to check the fluid level and the specification for the correct hydraulic fluid to use. Before each use, Bending Shoes and Follow Bars should be wiped clean and kept free of debris for best bending performance. Before each use, inspect hydraulic hoses and hydraulic hose connections for damage and leaks.*

Q: Are replacement parts available for the Southwire Maxis® MHB4000 Hydraulic Bending Machine?

A: *Southwire stocks the most common replacement parts for the Maxis® MHB4000 Hydraulic Bending Machine. For information on all available replacement parts, go to www.Southwire.com and find the Hydraulic Bender product page. Click on the Resources tab and you'll find an exploded parts diagram showing replacement parts for the MHB4000.*

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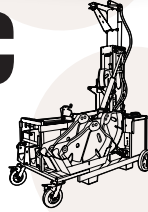
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Q: Can I use the MHB4000 to bend PVC-coated RIGID conduit?

A: *Bending PVC-coated RIGID conduit requires a special bending Shoe and Follow Bar where the groove diameters have been enlarged to accommodate the PVC coating. Bending PVC-coated RIGID conduit on a standard bending shoe that has not been specifically designed for PVC-coated RIGID conduit will damage the PVC coating. Currently, Southwire™ does not offer a special shoe for the MHB4000 for PVC-coated RIGID conduit.*

Q: Can I use the MHB4000 to bend stainless steel or aluminum conduit?

A: *At this time, we cannot certify that the MHB4000 will bend aluminum or stainless-steel conduit.*

Q: Will the Southwire MHB4000 Hydraulic Bender work with competitor Shoes, Follow Bars, and Hooks?

A: *No. The MHB4000 has been designed to achieve clean, high-quality bends but only with Southwire-designed Shoes, Follow Bars, and Hooks*

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